**Summary/ Skills**

* 7+ about 6 years of experience in design, development and implementation on software solutions including windows/console applications, and web application.
* Extensive involvement in all stages of software development life cycle (SDLC) including requirements, design, development, testing, implementation and support.
* Expertise in Online and On-Premise Implementations of Microsoft Dynamics CRM 2015, Microsoft Dynamics CRM 2016.
* Good experience in .NET Framework 4.5/4.0/3.5 using ASP.Net, C#.Net, ADO.net, LINQ and MVC
* Experience in implementing Windows Communication Foundation (WCF) services.
* Experience in JavaScript Frameworks.
* Basic understanding of ERP’s such as AX, NAV, GP etc.
* Good working Knowledge with SQL Server 2005/2008/2008 R2/2012.
* Possess in-depth knowledge in RDBMS concepts, with technologies such as Stored Procedures, Views, Triggers, Transact SQL, Functions, views, user defined functions, indexing, database backup and restore.
* Strong understanding of .Net Framework, Base class libraries, CLR, Garbage collection and Object oriented architecture. Developed and deployed enterprise applications on Microsoft .NET Framework 4.5/4.0/3.5/2.0 using VB.NET, C#.NET, MVC, ASP.NET, Web Services, WCF (Windows Communication Foundation), OOPS, LINQ, ADO.NET, Multithreading.
* Experience on designing and developing reports using SSRS, as well as integration with ASP.Net for web based reporting.
* Expert in designing ETL using SQL server integration services (SSIS).
* Experience in database development, for creating complex database queries, writing SQL data objects Like User Defined Functions, Constraints, Indexes, Views, Stored Procedures, Cursors and Cluster/Non-Cluster Indexes and joins statements for application.
* Excellent experience on using Web Services like SOAP, REST, and WSDL.
* Excellent analytical and programming abilities in using technology to create elegant, flexible and maintainable solutions for complex development problems.
* Experience working in Agile development environment.
* Maintained existing applications in terms of bug fixing, code review and enhancements.
* Proven ability to lead and manage complete project life cycles both individually and in a team.

**Technical Skills**

|  |  |
| --- | --- |
| Languages | C#.NET, ASP.NET, ASP.NET MVC, LINQ, WCF, VB.NET, ADO.NET, WPF |
| Web Technology | ASP.Net, ASP, HTML, DHTML, Web Service, J query, JavaScript Frameworks |
| Web Services | REST,SOAP, WSDL, XML |
| Packages | VS .NET 2008/2010/2012/2013, Visual Source Safe, TFS, SVN, Dynamics CRM 2013/2015/2016, Field One , ADX Portals, Resco CRM, FieldOne, Woodford, CCD/CCA, USD, ClickDimensions, Application Blocks, SCM, SSIS, SSRS, SSAS, Kingsway Soft (SSIS Integration Toolkit for Microsoft Dynamics CRM), Crystal Reports |
| XML Technologies | XML,XSL/XSLT, SOAP, WSDL, LINQ to XML |
| Mark-up/Scripting Lang. | HTML, DHTML (CSS), XML, XSLT, JavaScript, VBScript |
| Databases | SQL Server, Oracle |
| Application/Web Servers | Microsoft IIS 7.0/6.0/5.0 |
| Standards & Trends | Agile Development, Rapid Application |

**EXPERIENCE**

**CLIENT: CareMetx**

**Bethesda, MD**

**CRM Developer Aug 2017 – Present**

**Responsibilities:**

* Involved in Online Implementations for Dynamics CRM 2016.
* Modified existing workflows to implement business logic.
* Used Advanced Find feature of MS Dynamics CRM and created multiple views of System entities.
* Migrated from Dynamics CRM 2013 to Dynamics CRM 2016.
* Data Moves across Org’s and Environments.
* Created a SOAP Web Service so that other systems can consume our web service.
* Created custom workflows and plugins, based on requirement.
* Developed Plug-ins in MS Dynamics CRM 2016 to facilitate complex business rules and validate data, create events and automate marketing services.
* Used xrmToolbox to perform customization
* Customized the Ribbon using ribbon workbench solution.
* Configured CRM settings to adapt security policies within different environments using security roles.
* Created and customize reports in the system by using SQL Server Reporting Services (SSRS).
* Plugin and workflow development.
* Managing the Deployments in all the Environments.
* Configured CRM settings to adapt security policies within different environments using security roles.

**Client: SPS, Parsippany, New Jersey Sep 2016 – Aug 2017**

**Dynamics CRM Application Developer**

**Responsibilities:**

* Worked on Dynamics 365.
* Involved in assessment of system backlogs and performance issues.
* Involved in scrum calls, Day to day reports updating.
* Designed and developed workflows and plug-ins to the existing system to improve performance and to overcome backlogs.
* Worked on UI customizations on different forms such as quotes, Opportunities and orders to maximize the user friendliness of the system.
* Done data integrations with CRM 365.
* Involved in Deployments of the developed features into CRM.
* Executed unit and test cases of developed modules.
* Involved in post migration UAT and fixed the UAT issues.
* Managed source code and manage document using Team Foundation Server.
* Written Technical design document to capture functional requirement
* Data Imports and Exports across Environments.
* Implemented USD (Unified Service Desk).
* Managing the Deployments in all the Environments.
* Configured CRM settings to adapt security policies within different environments using security roles.
* Done User Acceptance Testing.
* Worked with Sales Department to solve issues on daily basis.

**Client: Weight Watchers, New York, USA Aug 2014 - Sep 2016**

**Dynamics CRM Developer**

**Responsibilities:**

* Involved in Online Implementations for Dynamics CRM 2016.
* Customized Sales module including leads, accounts, contacts, opportunities and related custom entities according to the business process.
* Implementing CRM Customizations and configurations.
* Managing the Deployments in a Global Environment for Customer Care and Sales Support.
* Customizing Package Deployed for Pre and Post Deployment operations.
* Data Moves across Org’s and Environments.
* Involved in the Architecture reviews.
* Implemented Field One Solution.
* Implementing the Universal Service Desk (USD) for the CRM.
* Implemented ADX Portal solution for the clients.
* Plugin and Workflow Development.
* Configured CRM settings to adapt security policies within different environments using security roles.

**Client: Kogentix, Hyderabad May 2011 - Nov 2013**

**.NET Developer**

**Responsibilities:**

* Involved in requirement analysis, design and development of the web based application.
* Implemented WCF services to send an email to the user after successful update operations.
* Also developed a Verify token service which will validate the session token and fetches the attribute upon request.
* Used Data annotations to validate the service side input validation.
* Implemented Factory and Façade Design patterns to construct the business and data tier using C# and Entity Framework.
* Worked on ASP.NET client side state management (view state, cookies and query strings) and server side state management (application state, session state and profile properties) using C#.
* Written SQL Scripts, for creating database tables with foreign key relations in SQL Server 2008 using T-SQL.
* Designed and developed several SQL Server Stored Procedures, User defined Functions, Triggers and Views for all the DML functionality of the application.
* Deployment of Application on Test and Production Server
* Handled many production issues and enhancements to existing live portals
* Used ADO.Net for database connectivity and retrieving data from SQL server.
* Used JavaScript, JQuery for client side animations and validations.
* Developed SQL stored procedures for data manipulation and querying data from SQL server and involved in UNIT testing.
* Developed Cascading Style Sheets (CSS) for User Interface uniformity throughout the application
* Used HTML, JavaScript and AJAX for developing Controls and web forms
* Used Team Foundation Server to maintain code versions and project tracking.
* Performed unit testing and functional testing. Used HP Quality center for defect tracking and fixing.
* Involved in implementation support and maintenance. Developed code documents and user documents.